

PLEASE FORWARD THIS INFORMATION TO YOUR EXECUTIVE BOARD AND GENERAL MEMBERS.

AUGUST 15, 2022

National PCC Week – September 19 through 23, 2022 Speakers Announced

The National Postal Customer Council (PCC) Program Office recently announced the speaker line-up for PCC Week events around the nation. USPS Headquarters speakers will be participating in various inperson events to support the PCC mission and to amplify the message of Postmaster General Louis DeJoy's keynote speech regarding the Delivery for America (DFA) Plan and the future of the Postal Service.

National PCC Week is returning to in-person events for the first time in three years – PCCs will be conducting their National PCC week events between September 19 through 23, 2022. The theme is "Facing the Future Together," a continuation of the concepts shared at the National Postal Forum in May 2022. This will be a great opportunity to hear from postal leaders at the local level about USPS business strategies and best practices in the mailing and shipping industry.

During the events, there will be a segment dedicated to USPS Headquarters messaging. A portion of the content will include:

- A 20-minutes keynote video featuring Postmaster General Louis DeJoy
- A 35-minutes presentation from a USPS Officer, including what they are working on in their area
 of responsibility to support the DFA Plan

Additionally, PCCs will provide giveaways and host raffles which include an opportunity to win a free registration to the 2023 National Postal Forum which will be held May 21 through 24, 2023 in Charlotte, NC (participation may vary).

More information to follow; to find a PCC event near you, please visit our "Locate a PCC Event" site at: https://about.usps.com/what/business-services/postal-customer-council/pcc-event-locator.htm

We look forward to seeing you at a 2022 PCC Week event.

Customer Outreach, Corporate Affairs

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